![Mphasis - The Next Applied]

DoxPro
Intelligent Document Processing Platform

Legacy Systems Weigh Down Efficiency

Requires manual intervention

Increases customer costs

Lacks agility

Traditional app UX limits throughput

Necessitates higher manpower

Results: Higher Operating Expense (OpEx) and Delayed Digitization

DoxPro: Cloud Based Document Processing Solution powered by Gen AI
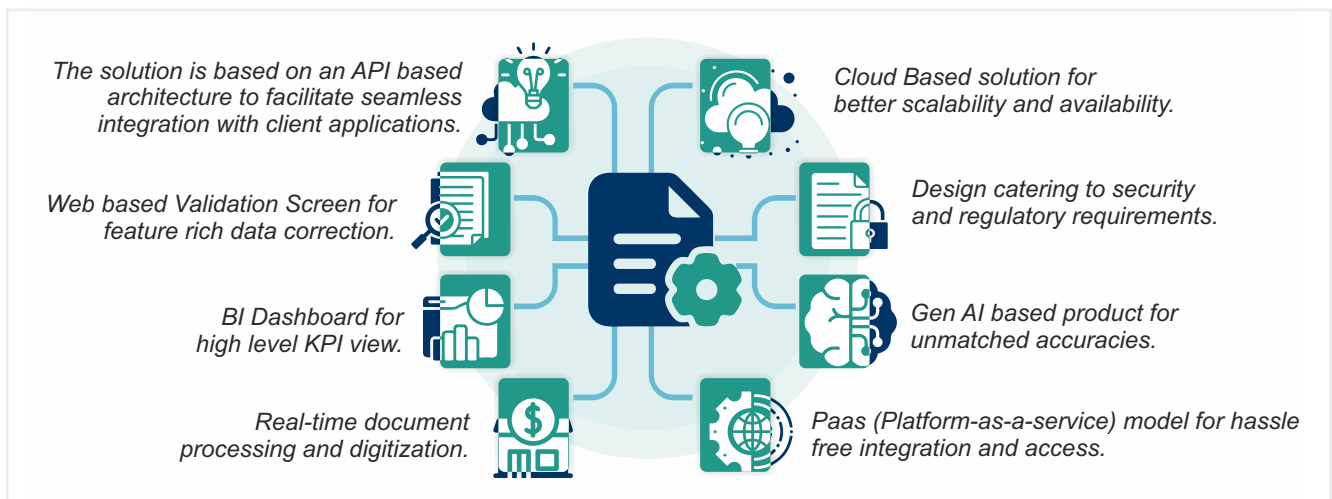
DoxPro is an Intelligent Document Processing Solution for document classification and extraction. This can be deployed for use cases that require document digitization across processes and domains such as BFSI, Healthcare, F&A and Procurement.

Hosted on Cloud as a PaaS Model, DoxPro can also be deployed on the client's private Cloud or on-prem.
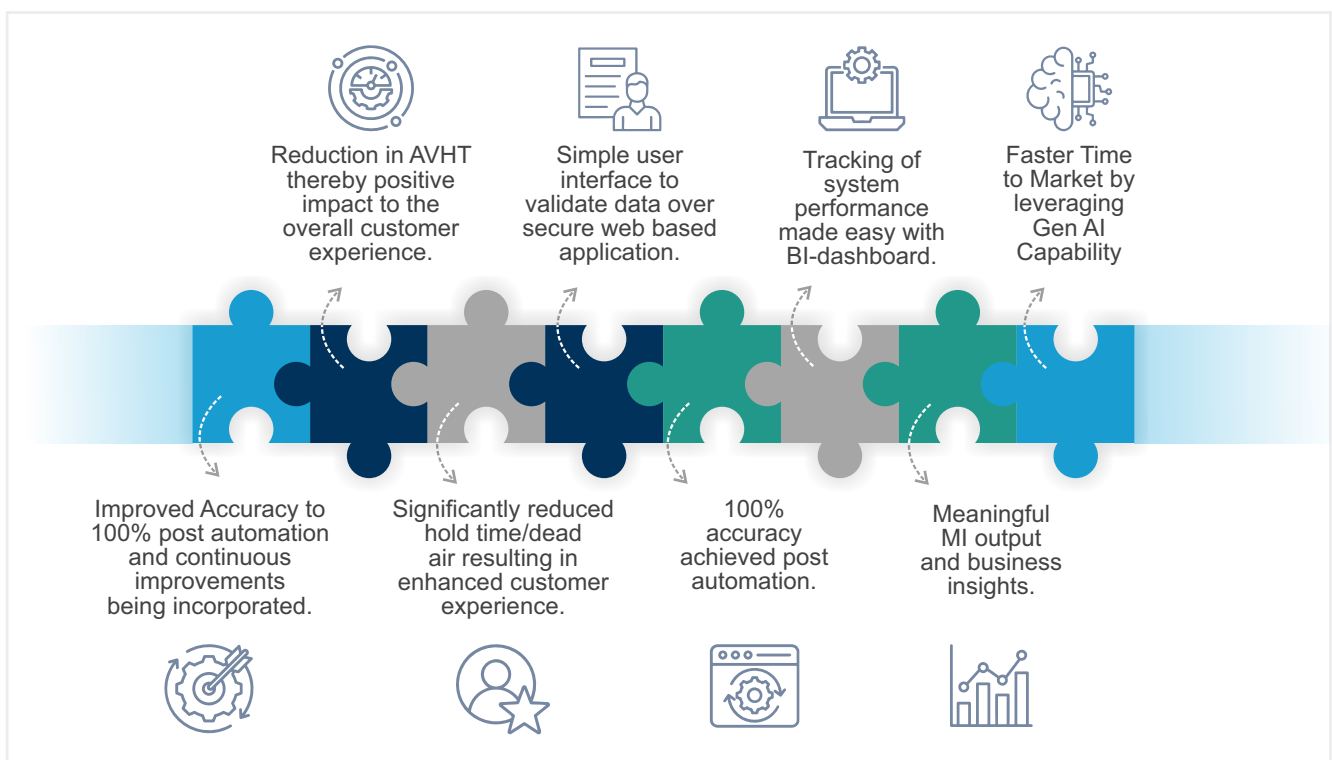
Augmented with Gen AI capabilities, DoxPro offers higher extraction accuracy levels compared to conventional IDP solutions. With data security as a priority, DoxPro follows all the regulatory and compliances to store data in secure environments for processing and validating.

DoxPro provides a web-based UI with an effective Human-In-Loop feature to help users with review and QA.

Features

The solution is based on an API based architecture to facilitate seamless integration with client applications.

Cloud Based solution for better scalability and availability.

Web based Validation Screen for feature rich data correction.

Design catering to security and regulatory requirements.

BI Dashboard for high level KPI view.

Gen AI based product for unmatched accuracies.

Real-time document processing and digitization.

Paas (Platform-as-a-service) model for hassle free integration and access.

Benefits

Reduction in AVHT thereby positive impact to the overall customer experience.

Simple user interface to validate data over secure web based application.

Tracking of system performance made easy with BI-dashboard.

Faster Time to Market by leveraging Gen AI Capability

Improved Accuracy to 100% post automation and continuous improvements being incorporated.

Significantly reduced hold time/dead air resulting in enhanced customer experience.

100% accuracy achieved post automation.

Meaningful MI output and business insights.

Applications and Use Cases of DoxPro

Claim Digitization for Insurance and Healthcare
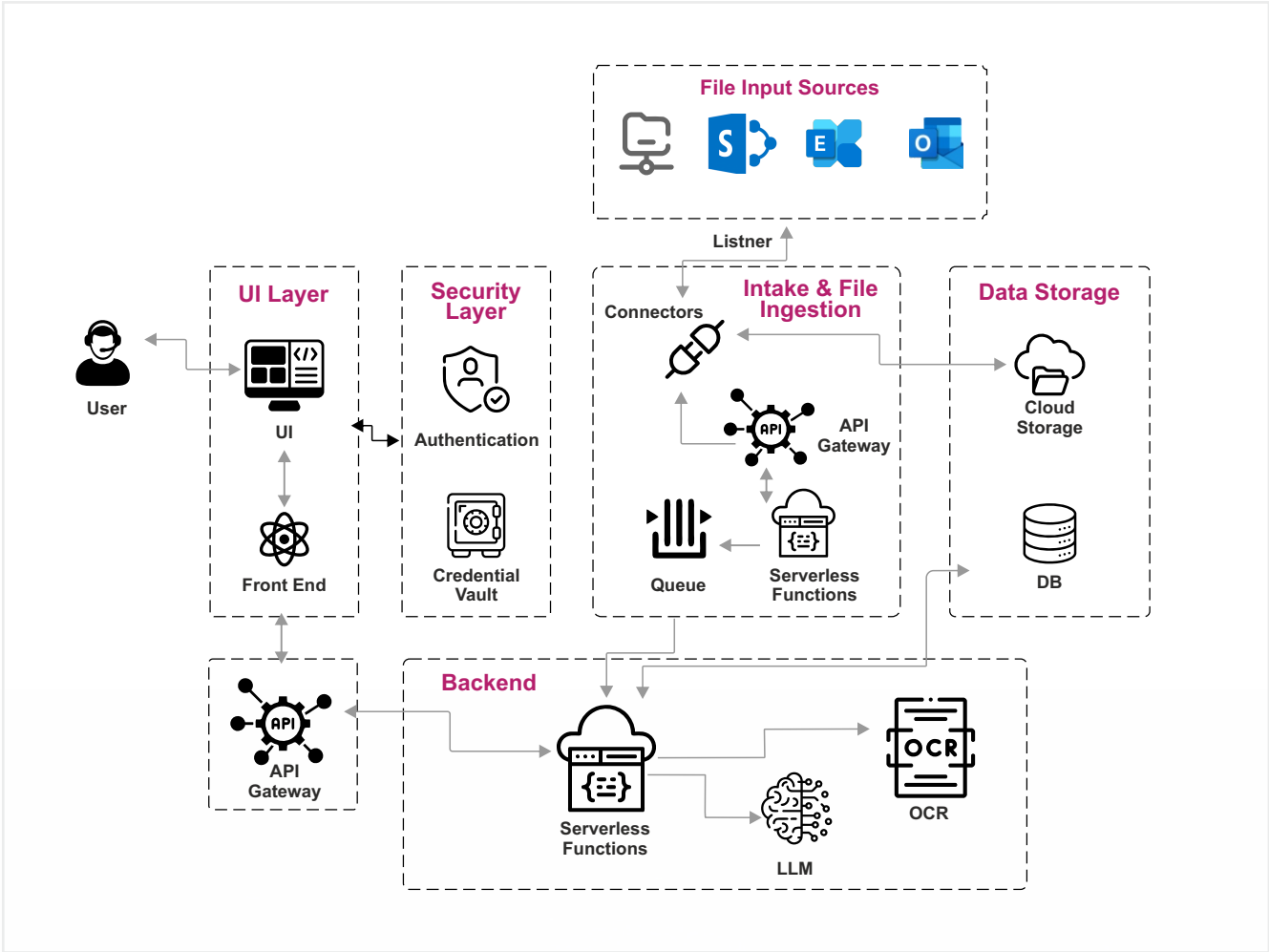
Cheque Digitization for Banking

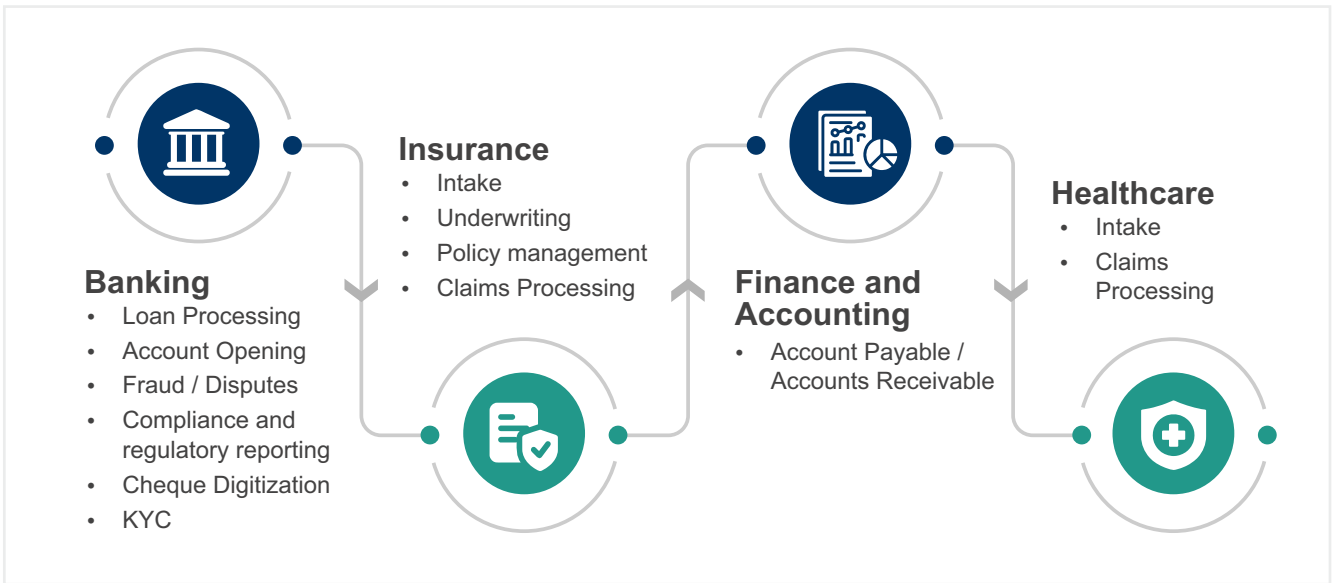**MRC** and all kinds of document information extraction for Insurance

Invoice Processing

DoxPro Solution Architecture

Applicability across Industries

Banking
- Loan Processing
- Account Opening
- Fraud / Disputes
- Compliance and regulatory reporting
- Cheque Digitization
- KYC

Insurance
- Intake
- Underwriting
- Policy management
- Claims Processing

Finance and Accounting
- Account Payable / Accounts Receivable

Healthcare
- Intake
- Claims Processing

Case Study

Leading TPA Reduces OpEx by leveraging DoxPro for claims processing

DoxPro lowered manual efforts and helped speed up processes for one of the leading TPA's in the US. DoxPro was integrated with a legacy system handling ~20K claims per month. This led to improvement in process SLA's and reducing manual efforts by ~63%. With multiple payers being seamlessly added to the IDP system for automation, it has become an integral part of the TPA's transformation initiative.

About Mphasis

Mphasis' purpose is to be the "Driver in the Driverless Car" for Global Enterprises by applying next-generation design, architecture and engineering services, to deliver scalable and sustainable software and technology solutions. Customer centricity is foundational to Mphasis, and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C = X2C2TM = 1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization, combined with an integrated sustainability and purpose-led approach across its operations and solutions are key to building strong relationships with marquee clients. Click here to know more. (BSE: 526299; NSE: MPHASIS)